

September 17, 2021



Dear Member,

We are pleased to inform you that ORLEX Government Employees Credit Union will be updating our debit card program from MasterCard® to Visa® which will provide better service to our members. Your new debit card will feature an updated design equipped with an EMV chip, one of the most effective tools to prevent the spread of debit card fraud and is accepted both domestically and internationally.

Once you receive your new Visa® debit card, please be sure to activate your card to avoid any service interruptions. Activation instructions will be included with your new debit card.

A timeline is provided below to help guide you throughout this process.

ORLEX Government Employees Credit Union is excited about this transition and we will keep you updated with our progress. If you have any questions, please don't hesitate to reach out to us at (802) 334-5084.

New Enhancements to our Debit Card Program

- Real-time Funds Availability
- New Card Design
- Visa Designation –protected by Visa's zero liability fraud protection.
- Mobile Wallet—Coming Soon

September 30, 2021,
Verify we have your correct mailing address and phone number on file.

Mid-October 2021
New Visa® Debit Cards will be arriving in your mailbox.

November 1, 2021
Notify merchants of your new Visa® debit card number on any recurring payments.

November 3, 2021
Old MasterCard® debit card will be deactivated. Activate new Visa® debit card by phone.



Sincerely,

Judy J. Jenne
Manager/ CEO